Blackboard Collaborate Coaching - Statement from Dr. KB

Nick also taught me how to use Blackboard Collaborate. Previously I had used Collaborate as a participant but not as the discussion leader. He set up a demo site by contacting the Design and Development Services department on campus, and we met several times using Collaborate to practice using some of the features. He taught me how to make and manage recordings. Our work together using Collaborate is an excellent example of Nick’s teaching skills. Nick is a careful listener, and he is adept at assessing client needs and skill levels. In contrast, other IT experts seem more intent on showing off everything they know, with less attention to providing instruction on the specific task at hand.

Sincerely,

Susan N. Kushner Benson

Susan N. Kushner Benson, Ph.D
Associate Professor, Educational Foundations & Leadership